



ParkCARD Agreement

The ParkCard is a parking card which can be obtained and loaded with “time” at our Customer Service Window. Each time you insert the card into a card compatible meter, the meter screen will show the available balance on the card. Each time the card is inserted, time will be awarded in increments of \$0.25 and the same value is debited from the card balance.

ParkCARD FAQ

- Q - I have a lost, damaged card, or no longer have the need for the card. Can I get a refund?
- A - No. All card sales are final. Take care to load the card with a reasonable balance you are confident will be used.

- Q - Must I adhere to the maximum stay rules when using the ParkCARD?
- A - Yes. For example, a 2-Hour Meter will not allow a ParkCARD purchase in excess of 2-Hours.

- Q - Will the meter card slot “eat” my ParkCARD?
- A - No. Only a small portion of the card is inserted, then the entire card removed similar to gas pump operation – make sure the gold microchip is oriented properly!

- Q - Should I be concerned with potential identity theft if I use a ParkCARD?
- A - No. The card is not a credit card. If you lose your card, you have only lost the balance, or parking value on the card.

- Q - Will the ParkCARD work in parking garages or surface lots?
- A - No. However, integration is being evaluated and remains a key component of our future plans.

Printed Name (First, Middle, Last)

Company Name

Home Mailing Address

Home Phone

Work Phone

City, State, Zip

e-Mail

Date

Signature
(I have read and understand the above.)

Office Use Only
_____ ACDA Account Number